

# Release Notes 2016-03-31

## Enhancements

- **Eligibility** Enhancements to the following payers for pulling copay: Aetna, Blue Shield CA, Providence Health Plans and United Healthcare
- **Integration** Customized setting to send "declined" email responses through outbound integration
- **Integration** Ability to send flags for Eligibility Conflicts and Other Payer on File from Medicare and Medicaid transactions through outbound integration
- **Kiosk** Arabic, Chinese, Korean, Portuguese, Russian and Spanish language screens have been updated to improve aesthetics
- **Kiosk** Custom messages may be added to payment review screen
- **Provider Portal** Reason for Visit may be answered and edited for single and multiple appointments

## Bug Fixes

- **Integration** Removed marital status from outbound message if answer is null for Athena API
- **Kiosk** Reason for Visit walk-in selection is now allowing patients to check in without an appointment
- **Provider Portal** Payer Notifications now display an accurate list of Payers not Responding
- **Provider Portal** Editing multi-select answers no longer triggers an error
- **Provider Portal** Driver's License and Insurance Cards scanned via the Provider Portal are now saving to the patient's record
- **Provider Portal** Driver's License and Insurance Card images scanned via the Provider Portal are now being re-sent via outbound integration once an appointment is scheduled for patient

Please contact [support@clearwaveinc.com](mailto:support@clearwaveinc.com) to enable any new features or enhancements

### Scope of Release



The release will impact the Provider Portal 3.0, Kiosk, Eligibility and Integration. The actual release should have minimal effect on user workflow.